

Bar nabas Service Report OCTOBER to DECEMBER 2025

Total Appointments
13438

Face-to-face Appointments
6605 (49%)

In the whole of 2025
Barnabas offered **6.3**
appointments for every
registered patient – the
national average is 6.0

**Appointments on
Same Day as Booked**
5610 (42%)

Telephone Appointments
4718 (35%)

That's **369** other patients
who didn't get the
appointment they
needed – and it cost the
Practice at least **£11,000**

eConsults Submitted:
Clinical: 1328
Admin: 326

**Patients Who Did Not Attend their
Appointment**
369 (2.7%)