

Bar nabas Service Report

APRIL to JUNE 2025

Total Appointments
12757

Face-to-face Appointments
6467 (50%)

In the year to June
Barnabas offered 6.4
appointments for every
registered patient – the
national average is 5.8

**Appointments on
Same Day as Booked**
7089 (55%)

Telephone Appointments
3664 (29%)

That's 217 other patients
who didn't get the
appointment they
needed – and it cost the
Practice around £7,000

eConsults Submitted:
Clinical: 1128
Admin: 260

**Patients Who Did Not Attend their
Appointment**
217 (1.7%)