

# Bar nabas MC Service Report January to March 2025

**Total Appointments**  
**13787**

**Face-to-face  
Appointments**  
**6583 (48%)**

That's more than 6  
appointments a year for  
every registered patient  
– which is better than  
the national average

**Appointments on  
Same Day as Booked**  
**7833 (57%)**

**Telephone  
Appointments**  
**4437 (32%)**

That's 211 other patients  
who didn't get the  
appointment they  
needed – and it cost the  
Practice around £7,000

**eConsults Submitted:**  
**Clinical: ca.800**  
**Admin: ca.200**

**Patients Who Did Not Attend their  
Appointment**  
**211 (1.5%)**

