

Bar nabas Service Report

FULL YEAR 2025

Total Appointments

53874

Face-to-face
Appointments
27166 (50%)

In the whole of 2025
Barnabas offered **6.3**
appointments for every
registered patient – the
national average is **6.0**

Appointments on
Same Day as Booked
27625 (51%)

Telephone
Appointments
16319 (30%)

That's **1056** other
patients who didn't get
the appointment they
needed – and it cost the
Practice at least **£32,000**

eConsults Submitted:
Clinical: 4515
Admin: 1142

Patients Who Did Not Attend their
Appointment

1056 (2.0%)