

Barnabas Service Report

October to December 2024

Total Appointments
15157

Face-to-face
Appointments
8403 (55%)

That's equivalent to
almost 7 appointments a
year for every registered
patient – which is better
than the national average



Telephone
Appointments
4396 (29%)

Appointments on
Same Day as Booked
7688 (51%)



So 340 other patients
didn't get an appointment
they needed – and it cost
the Practice over £10,000

eConsults Submitted:
Clinical: 613
Admin: 151

Patients Who Did Not Attend
their Appointment

340 (2%)

