

Barnabas Service Report

July to September 2024

Total Appointments
14838

Face-to-face
Appointments
8144 (55%)

That's equivalent to well over 6 appointments a year for every registered patient – which is better than the national average

Telephone
Appointments
4669 (31%)

Appointments on
Same Day as Booked
7715 (52%)



So 342 other patients didn't get an appointment they needed – and it cost the Practice over £10,000

eConsults Submitted:
Clinical: 962
Admin: 234

Patients Who Did Not Attend
their Appointment

342 (2%)

