

# Barnabas Service Report

## April to June 2024

Total Appointments  
14668

Face-to-face  
Appointments  
7750 (53%)



That's equivalent to over 6 appointments a year for every registered patient – which is better than the national average

Telephone  
Appointments  
6573 (45%)

Appointments on the  
Same Day as Booked  
7315 (50%)



So 345 other patients didn't get an appointment they needed – and it cost the Practice over £10,000



eConsults Submitted:  
Clinical: 1140  
Admin: 277

Patients Who Did Not Attend  
their Appointment

345 (2%)

