

NHS App

What is the NHS App?

- The NHS App is owned and run by the NHS.
- It can be accessed by anyone aged 13 and over who is registered with an NHS GP surgery in England.
- Once you have verified your identity in the app, you have easy, 24/7 access to a range of health services and information.
- It doesn't replace existing services; you can still contact your GP surgery in the usual ways.

Download the NHS App from



or



When you have installed the app, you need to set up an NHS userid (or login if you already have an NHS userid) and then follow the steps in the app to prove your identity — see <https://tinyurl.com/52tajf92> for details.

NHS App Messaging

If you wish to receive messages from the surgery, via the NHS app, you must turn messages ON in the app – see <https://tinyurl.com/puxf8zau> for details.



What Does the NHS App Do?

Your Health

View Your GP Health Record

View your medical history, test results, allergies, and medicines.

Organ Donation

Register to donate some or all of your organs after your death, and check your registered decision.

Take Part in Health Research

Register with *Be Part of Research* to help develop better care and treatment.

Prescriptions

Order Repeat Prescriptions

Request your repeat prescriptions without having to contact the surgery.

Nominate a Pharmacy

Choose the pharmacy to which your prescriptions will be sent.

Appointments

Manage Appointments with Your GP Surgery

View and cancel GP appointments.

Please note: Barnabas does not currently offer appointment bookings through the app.

Book and Manage Hospital Appointments

You can choose your treatment provider from a list provided by your GP/referrer, and see information on most of them, including who to contact, waiting times, distance and booking details.

Send & Receive Messages

Contact the Surgery

Request care from your GP using an online form.

Receive Messages & Notifications

View messages and notifications from the surgery and the NHS through your phone or tablet.

Help Someone Else

Linked Profiles

Access the health records, appointments and prescriptions of people you care for (including children), or get help for them from someone you trust.

Advice & Information

Search Symptoms, Conditions and Treatments

Use the health A-Z to check symptoms and treatments, and get advice on what to do next.

Get Health Advice from 111 Online

Check if you need urgent help and find out what to do next.

Find NHS Services

Search for services near you.

Check Your NHS Number

Check your NHS number and manage your contact details held in the NHS App.



This patient leaflet has been written and produced by [Barnabas Patient Voices](#), the patient group of Barnabas Medical Centre, Northolt, Middlesex.

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