

Barnabas Patient Voices

Subject: Barnabas Patient Voices Monthly Update EXTRA: Same Day GP Care

All **Barnabas Patient Voices** Members ...

A copy will also be posted on our Facebook group,
<https://www.facebook.com/groups/barnabas.ppg>.

If you can't read any of the attached documents, or want printed copies of anything mentioned, please contact me and I'll try to send you a copy.

Apologies for the extra email, but this is important and I didn't want to leave it for my Monthly Update.

I have received the email below from NW London NHS. It seems to confirm what I have already heard: that across the whole NW London area same-day GP appointments will be provided only by local hubs and not by GP practices – and that this is mandatory. Moreover it appears that a large number of the same-day appointments will be done by Physician Associates (ie. not qualified doctors) with only 2 years training, little GP oversight, and who are not legally allowed to prescribe.

So far I do not have much of this directly from the NW London ICB – I have only their email below and the letter it references which are somewhat vague – but one can read between the lines. However there are reports in respected medical media which highlight what I have said above, apparently based on NWL ICB board papers etc.

It is clear some of the detail is still being decided, but **if** (note **if**) these reports are accurate there are many concerns, not least the safety and the continuity of care – plus much more! But of course this may all turn out to be a storm in a sick bowl – we've been here before.

For a better understanding you might wish to read the following (none is difficult or technical):

- The email attached below.
- The letter [Improving same day access to primary care](https://www.nwlondonicb.nhs.uk/news/news/improving-same-day-access-primary-care) [<https://www.nwlondonicb.nhs.uk/news/news/improving-same-day-access-primary-care>], which the email references.
- [GP practices to stop same-day care as ICS effectively mandates new service](https://www.pulsetoday.co.uk/news/workload/gp-practices-to-stop-same-day-care-as-ics-effectively-mandates-new-service) [<https://www.pulsetoday.co.uk/news/workload/gp-practices-to-stop-same-day-care-as-ics-effectively-mandates-new-service>] in *Pulse*, 7 February 2024. (*Pulse* is a respected magazine for GPs.)
- Helen Salisbury, [Levelling down general practice](https://www.bmj.com/content/384/bmj.q368) [<https://www.bmj.com/content/384/bmj.q368>], in *BMJ*, 13 February 2024. (*BMJ* – *British Medical Journal* – is the academic journal for healthcare professionals.)
- [Row over exclusion of GPs from 'improved' GP services](https://www.nhsforsale.info/row-over-exclusion-of-gps-from-improved-gp-services/) [<https://www.nhsforsale.info/row-over-exclusion-of-gps-from-improved-gp-services/>] from *NHS for Sale?* (*NHS for Sale?* are a campaigning group so may be more biased.)

I feel sure we'll be debating this at our next Open Meeting on **Wednesday 20 March; 13:00; on Zoom**.
[Zoom link:

<https://us02web.zoom.us/j/7279594414?pwd=VmYwODdoWGg2eTFvTVljVlZyRmhSQOT09>]

Please do not shoot me – I am only the messenger!

Best ...

Keith

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You have received this email as a member or friend of **Barnabas Patient Voices**.
If you no longer wish to receive these emails, or remain a member of this group,
please reply to this email with UNSUBSCRIBE in the Subject line.
[Please do NOT use "Reply All".]

From: North West London Citizens Panel team <no-reply@emailengage.info>
Sent: Thursday, February 22, 2024 4:15 PM
To: kcm@cix.co.uk
Subject: same day access to primary care

Dear members,

We are delighted to share an important update on our efforts to improve healthcare services in North West London. Our latest initiative focuses on **Improving Same-Day Access to Primary Care**, a crucial step forward in making healthcare more accessible and responsive to your needs.

We recognise the importance of timely access to primary care services. This programme is designed to address the challenges many face in obtaining same-day medical appointments and treatments, ensuring that you receive the care you need, when you need it.

We invite you to learn more about this significant development by visiting our webpage: [Improving Same-Day Access to Primary Care](#). Here, you'll find information on the changes we're implementing, the benefits for patients and the community, and how you can access these services.

Please note, we are emailing you today because you are a member of our Citizens' Panel.
DO NOT REPLY TO THIS EMAIL AS THIS ADDRESS IS NOT MONITORED - However, if you need any further information, you can email nwlccgs.citizenspanel@nhs.net

Kind regards,
North West London Citizens Panel team