

## Barnabas PPG

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**From:** Barnabas PPG <barnabas.ppg@gmail.com>  
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**To:** Barnabas PPG  
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**Attachments:** Survey\_Email.pdf; PPG\_Activity\_2019-21.pdf; Patient\_Survey\_2019.pdf; PPG\_Log.pdf; Local\_Facilities\_201905.pdf; PPG\_Minutes\_20190424.pdf; Fundamental\_Standards\_of\_Care.pdf; FG-EVENT-POSTER-NHS-LTP.pdf; Ebulletin APRIL 2019.pdf

To All Barnabas PPG Members ...  
[Printed copies to those PPG members without email]

[If you can't read any of the attached documents, or want printed copies of anything mentioned, please contact me and I'll try to send you a copy.]

Welcome to the May bulletin for Barnabas PPG members – and a lot of PPG news!

### **PPG Meeting – Wednesday 24 April – Minutes**

The minutes from our meeting of 24 April are attached.

Our next meeting is on Wednesday 12 June, 1300 hrs, in St Barnabas Church Hall. This meeting will be during PPG Awareness Week.

### **Survey Volunteers (REPLY REQUIRED)**

As mentioned in my note of a couple of days ago (copy attached), the Practice has asked that we run their annual patient survey again this year. The survey is important as it gives the Practice invaluable information to help with planning services.

As for the last couple of years we will be handing out surveys in the waiting area on five separate days (one per week) during June and early July; and also as last year we will be covering just the "core" periods of 0900-1200 and 1400-1700 on each survey day, and working in pairs.

This year's dates are: **Wednesday 5 June, Thursday 13 June, Friday 21 June, Monday 24 June, Tuesday 2 July.**

I need to put together the schedule in the next 2-3 weeks. **If you are willing and able to volunteer for one, or more, of these sessions please let me know as soon as possible.** If every member volunteered to do just one session we could easily cover the whole schedule: so which session(s) can you do? Please let me know by Friday 24 May at the latest, so the schedule can go out by Tuesday 28 May.

### **PPG Awareness Week**

This year's PPG Awareness Week is 10-15 June and again coincides with the Practice's annual survey (see above) and our next meeting. We will also be running an extra "Meet the Patients" session that week and I hope to be able to arrange other events. Watch this space.

### **Local Facilities List**

You will see from the minutes of the April meeting we have made good progress on putting together the suggested *Local Facilities List*. I have attached a final draft; please let me know of any significant errors or omissions. I am hoping to be able to launch this at our next meeting in PPG Awareness Week.

### **Updated Priorities**

Also as a result of the April meeting we have updated versions of our *2019-21 Priorities* and our *Actions Log*. Again copies of both of these are attached. Matt and I will be reviewing these two logs, so they are updated with the Practice's input, when he and I have our next contact meeting.

### **Meet the Patients**

We will be in the waiting area again on morning of 29 May for our monthly-ish "Meet the Patients" session to tell patients about the PPG and answer their questions. As always please stop by and chat to us, or even better volunteer to come and help chat to patients.

And now for some less parochial news ...

### **Fundamental Standards of Care**

The CQC have published the Fundamental Standards of Care below which your care must never fall, and which everyone has the right to expect. A printed copy is attached, or you can find it online at <https://www.cqc.org.uk/what-we-do/how-we-do-our-job/fundamental-standards>.

### **NHS Long Term Plan Focus Group**

Healthwatch Ealing are running a focus group to get patient views of the NHS Long-Term Plan. The event is on the afternoon of Wednesday 15 May (yes, next week). There's a flyer attached which gives the details. Please respond directly if you wish to attend this event; unfortunately I cannot do so.

### **Newsletters**

Finally the usual newsletters received:

- *Ealing CCG's PPG Newsletter* for April can be found online at <https://www.ealingccg.nhs.uk/news,-publications-and-policies/publications.aspx?n=6068>.
- *NAPP eBulletin* for April, copy attached.

As usual these newsletters contain useful and interesting items which I have not covered in this bulletin.

More next month, by which time the survey and PPG Awareness Week will be upon us.

Keith

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