

Keith Marshall

From: Barnabas PPG <barnabas.ppg@gmail.com>
Sent: 21 March 2019 12:12
To: Barnabas PPG
Subject: Barnabas PPG: Important News

To All Barnabas PPG Members ...
[Printed copies to those PPG members without email]

Apologies for yet another mail, but I bring important news ...

I've been told that the Practice will have a **CQC inspection** on Monday 1 April. (And if that's an April Fool, you can blame Matt!) When inspected in January 2015 the Practice was rated as GOOD; we'd like to do better this time.

Because of the inspection, plus the need to arrange sessions to demonstrate the various online services, I am rearranging the schedule of **"Meet the Patients"** sessions, and adding a handful of extra dates. The new dates for the rest of this year are:

- Monday 1 April PM
- Tuesday 30 April PM
- Wednesday 29 May AM
- Tuesday 11 June AM
- Wednesday 26 June PM
- Thursday 18 July PM
- Monday 29 July PM
- Thursday 15 August AM
- Wednesday 28 August PM
- Tuesday 24 September AM
- Thursday 17 October AM
- Tuesday 29 October PM
- Wednesday 27 November AM
- Thursday 19 December PM

(Please do not share these dates as they may yet change again.)

I am also preparing a poster about the "Meet the Patients" sessions.

As you will see I'm planning a "Meet the Patients" session for the afternoon of 1 April, *ie.* when the CQC are inspecting. (This replaces the session previously planned for 28 March.) The Practice have also asked me to meet the CQC inspection team that day. If the Practice ask any of you to meet the CQC inspectors, then please do so if you can – and of course we will tell a good, but truthful, story! And if you are asked, I'm happy to brief you if you wish.

And now to the **Practice's Annual Survey** ... While sorting the above dates, I realised the survey dates I'd suggested started with a Monday. This is a bad idea; the Practice will not want us setting everything up on a busy Monday morning! So I have shuffled the survey dates; they are now:

- Wednesday 5 June
- Thursday 13 June
- Friday 21 June
- Monday 24 June
- Tuesday 2 July

(Again please do not share these dates as they too may yet change.)

I will be contacting everyone in about a month with more details, and asking for volunteers to do survey sessions – although if you already know you can do particular dates, then by all means tell me now.

Best wishes ...

Keith

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