Barnabas PPG

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Subject: Barnabas PPG Monthly Bulletin, April

Attachments: PPG_Minutes_20180410.pdf; Open_Forum_201806_Poster.pdf; Patient_Survey_2018

_DRAFT_3.pdf; PPG Newsletter - April - V.9.0 - Final.pdf; Childhood Development Post - ADHD & Autism.pdf; CWM Timetable - May - July 2018.pdf; Development of NW London 111 Patient Reference Group.pdf; OneYou Ealing Healthy Families Programme Leaflet.pdf; How can Patient Participation Groups benefit practice

managers.pdf; Take_Flu_Seriously.pdf

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To All Barnabas PPG Members ...

[Printed copies to those PPG members without email]

[If you can't read any of the attached documents, or want printed copies of anything mentioned, please contact me and I'll try to send you a copy.]

Welcome to the April bulletin for Barnabas PPG members. Apologies for being a few days late again this month!

PLEASE KEEP READING - VOLUNTEERS NEEDED!

Open Forum & PPG Meeting - 10 April - Minutes

About 20 of us had a very informative and successful Open Forum with the Practice's Clinical Pharmacist, Paresh Virji. As well as explaining his role, Paresh answered questions and there was a useful discussion. The key points are captured in the meeting minutes.

The Open Forum was followed by our regular PPG meeting where we had Lindsay Topham from Ealing CCG talking about several new patient and self-care initiatives. We were asked to provide our input to shaping these.

The attached meeting minutes capture the key points of the Open Forum as well as the PPG meeting. Please read them as the CCG is asking for feedback.

Open Forum & PPG Meeting - 5 June

Our next meeting will be on Tuesday 5 June, which is in PPG Awareness Week.

There will be an Open Forum session from 1400-1500 when our guests will be London's Air Ambulance – whose helicopters are based at Northolt.

The Open Forum will be followed by the normal PPG meeting at 1500.

I have attached a flyer for the Open Forum – print it off and pass it on; or you should be able to pick up copies from the Practice waiting area early next week.

Everyone is welcome and we will be inviting other local Practices to the Open Forum.

London's Air Ambulance – Their Work for Our Community

Tuesday 5 June, 1400 hrs, in St Barnabas Church Hall, Raglan Way

This is your opportunity to come and hear about the outstanding work LAA do for our community.

(Tea/coffee will be provided.)

Practice's Annual Patient Survey

As in previous years, the Practice has asked us to run their annual patient survey for them. The survey is important as it gives the Practice invaluable information to help with planning services.

We will be running the survey on five separate days, one day per week, during June. As before it will mean pairs of us manning the waiting area and asking patients to complete the survey questionnaire (the draft survey form is attached). The recent PPG Meeting agreed that in order to not place too much strain on PPG members we will cover only the core hours that the Practice is open, *ie.* 0900-1200 and 1400-1700.

Are you willing and able to volunteer for one, or more, of these sessions? If you can help with any of the sessions, please let me know soonest (and no later than Tuesday 15 May).

| Friday 1 June | Thursday 7 June | Wednesday 13 June | Tuesday 19 June | Monday 25 June |
|---------------|-----------------|----------------------|-----------------|----------------|
| 0900-1200 | 0900-1200 | 0900-1200 | 0900-1200 | 0900-1200 |
| 1400-1700 | 1400-1700 | 1400-1700 | 1400-1700 | 1400-1700 |

I will be publishing the schedule of cover with next month's bulletin.

Meet the Patients

This month's "Meet the Patients" session is on the morning (0900-1200) of Friday 27 April, when Noreen and I will again manning the waiting area to chat to patients, answer questions and maybe enrol more PPG members.

The other dates for this year are: Tue 22/05 PM, Wed 06/06 AM (a special for PPG Awareness Week), Thu 28/06 PM, Thu 26/07 PM, Tue 21/08 AM, Wed 26/09 PM, Thu 25/10 AM, Fri 23/11 AM, Tue 18/12 PM. These sessions are useful in that they provide informal feedback for the Practice, and spread the word about the PPG; they're also a good way to meet other patients. **Would you be willing to give up a small amount of time to help with these sessions please**, if you can please get in touch! – Noreen and I cannot do all of this!

Full time Partner / Salaried GP

As you will see from the PPG Meeting minutes, Dr Bihoreau will be leaving us in June. This means the Practice has two open positions for a GP Partner or Salaried GP. We are no different to other Practices in finding there's a shortage of well-qualified applicants. To cover the gaps the Practice is using two locum GPs, but it does mean it may be more difficult to get to see your first choice doctor until the vacancies are filled. And if you happen to know any suitably qualified GPs please make them aware of the opportunity; there was an advertisement in a recent edition of *BMJ* at https://jobs.bmj.com/job/70332/full-time-partner-salaried-qp/.

Ealing CCG PPG Newsletter

I'm attaching a copy of this month's PPG Newsletter (and some of its attachments) from Ealing CCG. It contains a number of interesting items, and requests for feedback.

How can Patient Participation Groups benefit practice managers?

Earlier in the month I came across a useful little article with the above title written by the President of NAPP (National Association of Patient Participation, the umbrella group for PPGs). I've attached a copy as it is a useful summary of what we are overall trying to do.

Take Flu Seriously

Scientific American magazine recently ran an article saying that far too many patients are still not taking flu seriously enough. This is not just because it can be much more serious for those with long-term conditions, but also because we are leaving ourselves unprotected against future epidemics. A century after the catastrophic "Spanish flu" pandemic of 1918, too many people still aren't getting vaccinated. Again I've attached a copy of the article.

Healthwatch England Strategy

And finally ... Healthwatch England have published their strategy for the next five years. You can find it at https://healthwatch.co.uk/our-strategy.

More next month. Meanwhile enjoy the Spring weather.

Keith

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