

Keith Marshall

From: Barnabas PPG <barnabas.ppg@gmail.com>
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To: Barnabas PPG
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Attachments: PPG_Minutes_20171003.pdf; Annual_Report_2017.pdf; Validation_Letter.pdf; NAPP_Ebulletin_201710.pdf; Strengthening_PPG.PDF

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To All Barnabas PPG Members ...
[Printed copies to those PPG members without email]

[If you can't read any of the attached documents, or want printed copies of anything mentioned, please contact me and I'll try to send you a copy.]

Welcome to the November bulletin for Barnabas PPG members. There are several PPG items in this month's bulletin, but unusually not so much general NHS news.

Note: The two items below which have titles in RED need you to reply to me.

PPG Membership Validation – Don't Forget to Reply

As I announced in the last monthly bulletin, I wrote (email or post as appropriate) to all our patient members asking you to confirm if you wish to remain a PPG member. A copy of the printed letter is attached. If you have not replied and **if you wish to remain a PPG member, please tell me by the end of the month.** I shall be updating the membership list in early December to remove those I've not heard from (or who haven't been to a meeting in the last year). If you are removed from the membership list this will be your last monthly bulletin.

PPG Meeting – Monday 4 December – AGM Agenda

Our next meeting is our AGM on Monday 4 December, 1800 hrs at St Barnabas Church Hall.

The agenda will be:

1. Introductions
2. Approve Minutes of October Meeting
3. Receive Chairman's Annual Report
4. Elect Chairman
5. Elect Vice-Chairman
6. Self-Care (Lindsay Topham, Ealing CCG)
7. DNAs
8. 2018 Meeting Dates
9. PPG & Practice Updates

A copy of the minutes of the October meeting is attached.

Chairman's Annual Report

As in previous years I have written a report of our activities over the last year, which I will present formally at the AGM. Although this has felt like a quiet year for the PPG, we have done a significant amount to help the Practice and patients. As always we could do more, but to do so we need more active members – so please come along and help us. A copy of my report is attached.

2018 Meeting Dates

You will see that I have put an item on the AGM agenda to briefly discuss meeting dates for next year. As you know we currently meet every two months alternately on Monday early evening and Tuesday afternoon, which up to now has been considered by members as the best compromise – but we should review it from time to time. If you can't be at the AGM, and have strong feelings for this regime or for another, then please let me know and I will add your thoughts to the debate.

In the next bulletin, after the AGM, I will announce dates for the 2018 PPG meetings and the monthly "Meet the Patients" sessions. And I'll be looking for volunteers to do the "Meet the Patients" sessions.

Meet the Patients

Our next "Meet the Patients" session will be in the waiting area on the morning of Friday 24 November. Noreen and I will be doing this session, although if anyone wishes to volunteer to help we would be most grateful – please get in touch. And please feel free to come along and chat to us; we're there to answer questions as well as spread the word about the PPG.

Our last "Meet the Patients" of the year will be on the afternoon of Wednesday 13 December. I will contact those who have volunteered for this session nearer the date, although again additional volunteers are always welcome.

Strengthening the PPG

As you'll see from the minutes of our October meeting, one of the areas I've looked at recently is some of the good things other PPGs do which contribute to Practice excellence. Attached is a list of the things I've picked up which we potentially could do, but which we currently don't. It is a long list, so **I need your help to whittle it down to a manageable number of activities we could concentrate on. Please read the document and tell me (before the meeting on 4 December) the six items you would most like us to work on.** I will then collate the responses and start building a plan.

Book Exchange *from Noreen Marshall*

The Practice's Book Exchange has been running successfully since 2014. It was set up by the PPG for the benefit of patients and staff, and runs entirely on donations – the bookcases, the books, the hours spent tidying up the books and changing the stock so that we get more variety. Special thanks to all those who have made this possible.

The idea is to encourage more reading in every age group and to give free access to more books, particularly for anyone on a limited income. As regular users will know, borrowing the books is encouraged, but please bring them back or give us some different ones in their place. All sorts of books are popular, from historical romances to football annuals, though the most wanted categories are still children's books and cookery books.

Donations are very welcome: please hand them in to Reception, but please avoid giving us anything religious, political, medical, or of a dubious nature. Please continue to enjoy the books, but don't miss your appointment!

Check NHS Cancer, A&E and Operations Targets in Your Area

In recent weeks there has been a flurry of publicity for a new facility enabling patients to find out how well their local hospital trusts are performing. Essentially just enter your postcode and you will be shown a list of your nearest hospital trusts and how they perform against the national targets for Cancer, A&E and Operations, as well as against other trusts. You can find the BBC's implementation of the facility at <http://www.bbc.co.uk/news/health-41483322>.

Healthwatch Ealing Newsletter

Our local Healthwatch have published their latest (November) bi-monthly newsletter. It is 11 pages so I've not attached a copy, however you can find it online at <https://healthwatchealing.org.uk/wp-content/uploads/2017/07/Healthwatch-Ealing-Newsletter-November-2017.pdf>. As always it contains useful news and information.

NAPP eBulletin

The latest (October) eBulletin from NAPP is attached. It contains a number of items of interest which I have not covered here. You can also find a copy online at <http://www.napp.org.uk/Ebulletin%20SEP%202017.pdf>.

More in a month's time!

Keith

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