

## Barnabas PPG

**From:** Barnabas PPG <barnabas.ppg@gmail.com>  
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To All Barnabas PPG Members ...  
 [Printed copies to those PPG members without email]

[If you can't read any of the attached documents, or want printed copies of anything mentioned, please contact me and I'll try to send you a copy.]

Welcome to the April bulletin for Barnabas PPG members.  
 First of all we have quite a few specific PPG items, including two **important requests for your help** ...

### PPG Meeting, Monday 3 April – Minutes

Please find attached the minutes from our meeting on Monday 3 April.  
 This was a very useful and interesting meeting at which Neha Unadkat (Ealing CCG, Deputy MD) and Dr Parmar talked about the current local NHS initiatives and hopefully set our minds at rest. Neha's handout is attached.  
 Also attached is an updated version of our Priorities and Actions list which I promised at the meeting.

### Next PPG Meeting

Our next meeting is on Tuesday 6 June, 1400 hrs at St Barnabas Church Hall, when I hope we will have someone from Ealing CCG to talk to us about Self Care.

### Barnabas Bulletin

One thing I omitted from last month's bulletin was to include a copy of the latest issue of the Practice's newsletter, *Barnabas Bulletin*. So for the benefit of those who've not seen it I attach a copy.

### Practice's Annual Patient Survey – Help Required

As mentioned last month, the Practice would like us to run their annual patient survey again this year. And this year we have agreed to spread the load with five survey days over five weeks (one day a week). To make this a success **we need you to volunteer** a few hours of your time to man the waiting area and ask patients to complete the survey. Please let me know, using the form (or just an email or phone call) which slots you could do.

Friday 2 June	Thursday 8 June	Wednesday 14 June	Tuesday 20 June	Monday 26 June
0830-1030	0830-1030	0830-1030	0830-1030	0830-1030
1030-1300	1030-1300	1030-1300	1030-1300	1030-1300
1300-1530	1300-1530	1300-1530	1300-1530	1400-1600
1530-1800	1530-1800	1530-1800	1530-1800	1600-1800

As before we will be working in pairs. I will set the schedule around the middle of May, so everyone has good warning of their allocated slots.

Please volunteer for as much as you can – this will make scheduling much easier and I promise not to over-burden anyone or ask you to do more than one session on any day. Hopefully by spreading out the dates it will make it easier for you all to volunteer a bit more time for this important activity. But even volunteering for just one slot will be a great help!

### PPG Days – Volunteers Wanted

Also as mentioned last month we are planning to spend at least half a day a month in the practice, talking to patients in the waiting area, answering questions and getting them interested in the PPG. Again **we need volunteers** for the following dates, so as with the survey please let me know soonest which of the dates you could do.

Thursday 27 April 0900-1200	
Wednesday 31 May 1400-1700	
Wednesday 21 June 0900-1200	
Friday 23 June 0900-1200	
Tuesday 25 July 1400-1700	
Thursday 31 August 1400-1700	
Tuesday 26 September 0900-1200	
Tuesday 24 October 0900-1200	
Friday 24 November 0900-1200	
Wednesday 13 December 1400-1700	

Again you will be asked to work in pairs. Volunteering to cover even part of a session is valuable. I don't necessarily expect people to yet be able to volunteer for later in the year (but do if you wish to), but I would like to fix the next 3 months or so quite soon and we'll come back to the later dates as we progress.  
 And yes, I will arrange for you to get a quick briefing before your first session.

[If anyone would like to volunteer to do this at other times (but NOT on a Monday or a Friday afternoon), then also please let me know.]

### 18 Medical Services Available Nearer Home

As part of the plan to make access to treatments and care easier, and nearer to home, there are now 18 services available in a convenient community setting (either a local GP surgery or a nearby "hub"). Many of these services have up to now been available only at a hospital site. The services include blood tests, diabetes management, ambulatory blood pressure monitoring, wound care, ECG and warfarin management. There is a full list and more information on the Ealing CCG website at <http://www.ealingccg.nhs.uk/your-services/gps/18-new-local-services-available-near-you.aspx>.

### Greenford Glaxo Site

I'm often asked about the plans for the redevelopment of the old Glaxo site between Oldfield Lane North and Greenford Road – although generally I know no more than you do! However despite many concerns raised by local residents, Ealing council have now given planning permission for Greystar to develop almost 2000 new homes (many in high-rise), under 1000 parking spaces (yes, you did read that right!), a new primary school, retail and community amenities including a healthcare facility. What happens now is that because of the size and density of the development the plans are automatically called in by London Mayor Sadiq Khan for review. There is a news report on *GetWestLondon* at <http://www.getwestlondon.co.uk/news/west-london-news/greenford-gsk-site-new-pictures-12757103> and the developer's website at <http://www.greystar-greenford.com>. There was also an article in the April issue of North Greenford Residents Association newsletter; a copy is attached.

Now for some more general NHS news ...

### GP practices close in record numbers

Earlier this month the BBC reported that a record number of 57 GP practices in England had closed in the preceding year; I believe this includes a couple in Ealing, although not in our specific area. Needless to say the Royal College of GPs has raised this as a concern. News report at <http://www.bbc.co.uk/news/health-39522137>.

### Wi-Fi in GP Surgeries

According to NHS Digital more than five million patients will be able to access free to use Wi-Fi in early adopter GP practices, enabling them to link in with local health clinics and services and paving the way for future developments in digital patient care. In the first step towards roll out across the entire NHS, NHS Wi-Fi is to be installed in general practices across 20 "early adopter" CCGs. Patients will be able to access the internet free of charge in their GP's waiting room, via their smart phone or tablet. Ealing is one of the CCGs which is included in the early adopter programme, although as yet we have no news of availability dates – more when we find out! Meanwhile there is more general information at <https://digital.nhs.uk/article/1286/NHS-Wi-Fi-launched-in-GP-surgeries>.

**NHS confusing public by using 'gobbledygook'**

STP. Is it Sustainability and Transformation Plan? Or is it Sticky Toffee Pudding?

In a recent report the Plain English Society have taken the NHS to task for confusing everyone by using "gobbledygook". And there is a suspicion that this is often deliberate and suits the NHS's purpose. As usual there's a BBC News report at <http://www.bbc.co.uk/news/health-39341411>.

**NAPP eBulletin**

The latest (March) eBulletin from NAPP is attached. It contains a number of interesting and useful news items which I have not covered above.

Also attached is a flyer for the NAPP Annual Conference in June. If anyone is minded to attend this please get in touch.

More next month, but meanwhile please remember to volunteer.

Best ...

Keith

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