

Barnabas PPG

From: Barnabas PPG <barnabas.ppg@gmail.com>
Sent: 03 March 2016 16:03
Subject: Barnabas PPG Monthly Bulletin, March
Attachments: Pharmacist_Flyer.pdf; Ebulletin February 2016.pdf; PPG_ToR_2016.pdf; BB_13_1up.pdf

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To All Barnabas PPG Members ...

[Printed copies to those PPG members without email]

[If you can't read any of the attached documents, or want printed copies of anything mentioned, please contact me and I'll try to send you a copy.]

Welcome to the March bulletin for Barnabas PPG members.

Just a reminder that the ENN PPG Network monthly bulletin is attached below and this top section contains items which are Barnabas PPG specific.

A couple of documents for the ENN PPG Network meeting have been removed as not being relevant to Barnabas PPG at this time.

PPG Meeting, Monday 14 March – AGENDA

Our next meeting is on Monday 14 March, 1800 hrs at the Medical Centre.

The agenda will be:

1. Introductions & Apologies (5 mins)
2. Approve Minutes of Previous Meeting (5 mins)
3. Role of Practice Nurse (Henny Shanta) (20 mins)
4. Projects / Priorities Update (15 mins)
 - Supporting the Practice: Survey, Contact Details, Boots
 - PPG Awareness Week: Survey, PPG promotion, Boots
 - Practice Leaflets: Brochure, "NHS for foreigners"
 - Pharmacy Session
 - Talks & *Barnabas Bulletin* articles
5. Share & Exchange (5 mins)
6. Practice Updates (5 mins)
7. ENN PPG Network Updates (5 mins)
8. PPG Updates (5 mins)
9. Other Matters Arising & AOB (5 mins)

Note that by popular demand our guest at the meeting will be Nurse Henny, who will be telling us about the role of the Practice Nurse, which I'm sure is a lot more than giving flu injections and syringing ears.

2016 Meeting Dates

A reminder that meeting dates for the rest of this year are:

- Monday 14 March; 1800 hrs; Barnabas Medical Centre
- Tuesday 17 May; 1400 hrs; St Barnabas Church Hall
- Monday 11 July; 1800 hrs; Barnabas Medical Centre
- Tuesday 13 September; 1400 hrs; St Barnabas Church Hall
- Monday 14 November; 1800 hrs; Barnabas Medical Centre (AGM)

Please ensure you've noted them in your diary!

Governance Document

Attached is a copy of our updated Governance Document/Terms of Reference, which was approved at the January meeting. Apologies for having omitted this from the February bulletin.

Barnabas Bulletin

The latest issue of *Barnabas Bulletin* is now available; a copy is attached.

Clinical Pharmacists

Finally, **please see the item below about a talk on the role of the clinical pharmacists.** Everyone is welcome to come along.

Keith

Keith Marshall, Chairman, Barnabas PPG
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From: Ealing NN PPG Network [mailto:enn.ppg.network@gmail.com]

Sent: 03 March 2016 15:21

To: Ealing NN PPG Network <enn.ppg.network@gmail.com>

Subject: Ealing North North PPG Network Monthly Bulletin, March

You are receiving this email as a member of Ealing North North PPG Network.

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To All ENN PPG Network Members ...

[Copy ENN Area Practice Managers]

[Printed copies to those members without email]

ENN PPG Network Reps: Please cascade this bulletin to your PPG members.

[If you can't read any of the attached documents, or want printed copies of anything mentioned, please contact me and I'll try to send you a copy.]

Welcome to the March bulletin for Ealing North North PPG Network members.

ENN PPG Network Meeting, Monday 21 March – AGENDA

Our next meeting is scheduled for **Monday 21 March, 1830 hrs in Room 5 at Northolt Village Community Centre** (Ealing Road/Church Road, Northolt; if you need further directions, please ask).

If you know you're not going to be able to be there, please let me know.

The agenda for the meeting will be:

1. Introductions & Apologies
2. Approve Minutes of November Meeting
3. Governance Document Review (Keith)
 - Agree Revised Terms of Reference [REDACTED]
4. Organisation Updates
 - 2016 Meeting Dates (Keith)
 - Consent Form (Keith)
 - Document Repository/Online Access (Jill)
 - Finance & Expenses (Keith)
5. Looking at Practice Improvement Areas (Keith) [REDACTED]
 - Using improvement areas identified for each practice by MORI GP Survey
6. Projects / Priorities Update
 - Pharmacy in General Practice (Keith)
 - CQC Inspection Guide (Suniel)
 - Patient Promise (Keith)
 - Directory of Services (Suzanne/Hamdi)
 - "Your Healthcare Services in NW London" booklet (Ifrah)
7. Share & Exchange
8. Other Matters Arising & AOB

Clinical Pharmacists in GP Practices

Don't forget our session on the new initiative for clinical pharmacists in GP practices: **The Pharmacist and the Doctor** with Dr Graham Stretch, a Senior Clinical Pharmacist in Ealing.

The session is on **Tuesday 29 March; 1800 hrs in the Main Hall of Northolt Village Community Centre.**

The flyer for the event is attached.

Healthwatch Public Meeting – Improving Health & Social Care in Ealing "Have Your Say"

This meeting is on **Wednesday 23 March, 1700-1900 hrs in Queens Hall of Ealing Town Hall.**

This is your opportunity to make your views known to Healthwatch and thus influence healthcare provision in the borough.

Booking is not necessary – just turn up!

Further details at <http://www.healthwatchealing.co.uk/events/improving-health-social-care-ealing-have-your-say-public-meeting>.

Ealing Self-Help Directory

"The Ealing Health Self-Help Directory is a resource for local people, their families and carers to find relevant groups that can provide support on physical and mental health issues, and related social needs. This Directory can also be used to signpost patients and service users who need additional help and practical advice above and beyond direct medical treatment." And there's a new edition now online at <http://ealingcvs.org.uk/health/ealing-self-help-directory/>.

Improving the Way the NHS Handles Complaints

In March 2015, the Public Administration Select Committee report characterised investigations into serious incidents in the NHS as "complicated, take far too long and preoccupied with blame or avoiding financial liability" and falling short of what people are entitled to expect. To help address this and ensure that for the most serious cases, patients, families and NHS staff get answers, and that the NHS learns from its mistakes, the Government is setting up IPSIS (Independent Patient Safety Investigation Service). There's more at <http://www.healthwatch.co.uk/news/how-ipsis-could-help-improve-way-nhs-handles-complaints>.

Nearly 1 in 10 London GP practices 'could close in three years'

There have been a number of stories recently about the rate at which GP practices think they might not survive financially, with the suggestion that 1 in 10 may close within a few years. Here's a BBC London report: <http://www.bbc.co.uk/news/uk-england-london-35573263>. We know GPs are under-funded but I do wonder how much of this is the, seemingly all too frequent, scaremongering.

NAPP eBulletin

The latest eBulletin from NAPP is attached.

Healthwatch Ealing News

As always there is much more news about the NHS and healthcare than I can cover here. You can find summaries of some of the most important items on the Healthwatch Ealing news page at <http://www.healthwatchealing.co.uk/news>.

Don't forget the **Healthwatch Ealing Drop-in Service** on the last Friday of the month and **Signposting@Healthwatch Ealing**. Find out more at <http://www.healthwatchealing.co.uk/content/find-services>, by phone on 0800 014 7306 or 020 8280 2277 or by email to signposting@healthwatchealing.co.uk.

A reminder that you can find copies of the regular Healthwatch Ealing flashes at <http://www.healthwatchealing.co.uk/flash-healthwatch-ealing>. They contain involvement opportunities and items on local healthcare issues. As they are several pages I don't attach them here, but I am circulating them by email when they appear.

More next month ...

Keith

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