

Barnabas PPG

From: Keith Marshall <barnabas.ppg@gmail.com>
Sent: 08 December 2015 17:14
To: barnabas.ppg@gmail.com
Subject: Barnabas PPG Monthly Bulletin, December
Attachments: Ebulletin NOV 2015.pdf; ENN_PPG_Minutes_20151110.pdf; peoples_experiences_of_primary_care_summary.pdf; Get_up_and_Go.pdf; BB_12_2UP.pdf; PPG_Minutes_20151116.pdf

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[Please do NOT use "Reply All".]

To All Barnabas PPG Members ...

[Printed copies to those PPG members without email]

[If you can't read any of the attached documents, or want printed copies of anything mentioned, please contact me and I'll try to send you a copy.]

Welcome to the December bulletin for Barnabas PPG members. Just a reminder that the ENN PPG Network monthly bulletin is attached below and this top section contains items which are Barnabas PPG specific.

PPG Meeting, Monday 16 November – MINUTES

First of all the minutes of our AGM on 16 November are attached. Please read them as they contain important information on our focus for the next 12-18 months.

2016 Meeting Dates

Next year's meetings are scheduled for:

- Tuesday 12 January 1400 hrs St Barnabas Church Hall
- Monday 14 March 1800 hrs Barnabas Medical Centre
- Tuesday 17 May 1400 hrs St Barnabas Church Hall
- Monday 11 July 1800 hrs Barnabas Medical Centre
- Tuesday 13 September 1400 hrs St Barnabas Church Hall
- Monday 14 November 1800 hrs Barnabas Medical Centre (AGM)

Please make a note of the dates in your new 2016 diary.

Christmas Opening Hours

The Practice will be open as follows over Christmas and New Year:

- Christmas Eve, 24 December 0830 to 1330 **
- Christmas Day, 25 December CLOSED
- Monday 28 December CLOSED
- Tuesday 29 December 0830 to 1800
- Wednesday 30 December 0830 to 1800
- New Year's Eve, 31 December 0830 to 1330 **
- New Year's Day, 1 January CLOSED
- From Monday 4 January Normal opening hours

** You will be able access the surgery by telephone between 1330 and 1600 hrs; NHS 111 will take calls after 1600 hrs.

And don't forget to request your repeat prescriptions in good time!

Barnabas Bulletin, Issue 12

The latest issue of the Practice's quarterly newsletter, *Barnabas Bulletin*, is now available. A copy is attached. Printed copies should be available in the waiting area from Wednesday 9th and a copy will also be in the website within a day or two.

That's all the Barnabas specific stuff for this month, but don't forget there is a lot more in the ENN PPG Network bulletin below.

More in early January, meanwhile have a peaceful Christmas and a prosperous and healthy 2016.

Keith

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To All ENN PPG Network Members ...
[Copy ENN Area Practice Managers]
[Printed copies to those members without email]

ENN PPG Network Reps: Please cascade this bulletin to your PPG members.

[If you can't read any of the attached documents, or want printed copies of anything mentioned, please contact me and I'll try to send you a copy.]

Welcome to the December bulletin for Ealing North North PPG Network members. Much seems to be happening at the moment so there is a lot in this month's bulletin.

ENN PPG Network Meeting 10 November – MINUTES

Attached are the minutes of the Network PPG meeting on 10 November. Please read them.

2016 Meeting Dates

It was agreed at our meeting on 10 November that we wish to meet at a time when the ENN Area GP Lead (Dr Mohini Parmar) should be able to attend. Having talked with Dr Parmar, her preference is for early on a Monday evening. Our meeting dates for 2016 are therefore:

- Monday 18 January
- Monday 21 March
- Monday 16 May
- Monday 18 July
- Monday 19 September
- Monday 21 November

All meetings will be at 1830 hrs; venues to be arranged.
Please put these dates in your new diary.

Get up and Go Strength and Balance Programme

MHA, StayActive4Life with MHA and Ealing Council are running a programme of weekly strength and balance classes to help over 65s avoid falls. I'm told the current 10 week programme ends in January but there will be a further programme. A copy of the flyer for the programme is attached.

Clinical Pharmacists in General Practice Pilot

NHS England has made £31m available to pilot the use of clinical pharmacists in general practice. Ealing GP Federation has been successful in bidding to be one of the 73 pilot areas. The Ealing pilot will cover 17 practices of which Barnabas Medical Centre is one. (Apart from Florence Road Surgery I don't know the others; is any other practice in our area a part of this pilot? Hillview, maybe?) You can find out more about the pilots at www.england.nhs.uk/commissioning/primary-care-comm/gp-action-plan/cp-gp-pilot/. I am planning to arrange a talk on pharmacists in general practice for the group sometime early in the New Year – watch this space!

People's Experiences of Primary Care

Healthwatch England have published a report on people's experience of primary care and although a majority of people are happy with the care they receive there are still issues across the country as a whole – and those issues are much as we would have expected: access to GPs, appointments, being listened to and the attitude of some staff. I've attached the summary of the report.

Along with this there have been a number of media reports on primary care in the last few weeks:

- Patient survey finds 81% happy with GP hours – see www.healthwatchealing.co.uk/news/patient-survey-finds-81-happy-gp-hours-guardian
- More patients having trouble contacting GP on phone – see www.healthwatchealing.co.uk/news/more-patients-having-trouble-contacting-gp-phone-report-shows-guardian
- NHS 111 survey reveals callers pleased with the service – see www.healthwatchealing.co.uk/news/nhs-111-survey-reveals-callers-pleased-service
- More than 150,000 A&E patients in London 'not GP-registered' – see <http://www.bbc.co.uk/news/uk-england-london-34789785>

Independent Healthcare Commission (Mansfield Enquiry)

As you will remember Ealing Council, with several other local authorities, were very unhappy with the the "Sharing a Healthier Future" proposals for the reconfiguration of NW London hospital services. Having failed with an appeal to the Minister, and with a Judicial Review, the local authorities commissioned top barrister, Michael Mansfield QC, to hold an enquiry into the SaHF proposals. This Independent Healthcare Commission has now published its report and basically recommended that the whole SaHF be stopped as inappropriate, poorly consulted and communicated, and lacking a robust business case. As a consequence, Ealing Council are now considering taking further legal action. You can find the 88 page report at www.lbhf.gov.uk/Images/161_66_Independent_Healthcare_Commission_for_North_West_London_Report_FINAL_lowres_tcm21-199890.pdf, and one of many local media reports is at www.getwestlondon.co.uk/incoming/ealing-council-take-legal-action-10544999.

Ealing Police Vehicles to Carry Defibrillators

During a 6 month pilot starting this month all Ealing police vehicles are to carry defibrillators in the hope that police officers will be able to help avoid about a dozen deaths due to cardiac arrest each week. All London ambulances and fire appliances already carry defibrillators. There is a news item about this at <http://neighbournet.com/server/common/eadefibrillators001.htm>.

London Ambulance Service in Special Measures

Meanwhile the health service inspector, CQC, has issued a damning report on London Ambulance Service which rated the service as "Inadequate" following a 3 week inspection last June. As a consequence, LAS is being placed in "Special Measures". While the report highlighted 5 areas of good practice they also noted 11 key actions which are required. There is a long explanatory press release on this on the Healthwatch Ealing news pages at www.healthwatchealing.co.uk/news/care-quality-commission.

New Quick Guide to Free Up Hospital Services

NHS England have issued a new "Quick Guide: Better Care at Home" aimed at transforming urgent and emergency care services and freeing up hospital facilities. Although the guide is mostly aimed at care homes, hospitals and other similar services, rather than patients, it still makes interesting reading. You can find a copy of the guide online at www.nhs.uk/NHSEngland/keogh-review/Documents/quick-guides/Quick-Guide-better-use-of-care-at-home.pdf and a press release on the Healthwatch Ealing news pages at www.healthwatchealing.co.uk/news/new-quick-guide-will-free-vital-hospital-services-%E2%80%93-nhs-england.

NAPP eBulletin

The latest eBulletin from NAPP is attached. As usual it contains a number of interesting items which I've not covered here.

Healthwatch Ealing News

As always there is much more news about the NHS and healthcare than I can cover here. You can find summaries of some of the most important items on the Healthwatch Ealing news page at <http://www.healthwatchealing.co.uk/news>.

Don't forget the **Healthwatch Ealing Drop-in Service** on the last Friday of the month and **Signposting@Healthwatch Ealing**. Find out more at <http://www.healthwatchealing.co.uk/content/find-services>, by phone on 0800 014 7306 or 020 8280 2277 or by email to signposting@healthwatchealing.co.uk.

A reminder that you can find copies of the regular Healthwatch Ealing flashes at <http://www.healthwatchealing.co.uk/flash-healthwatch-ealing>. They contain involvement opportunities and items on local healthcare issues. As they are several pages I don't attach them here, but I am circulating them by email when they appear.

It now remains only for me to wish everyone **a peaceful Christmas and a prosperous and healthy New Year!**

Keith

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