Barnabas MC PPG

From: Barnabas MC PPG <barnabas.ppg@gmail.com>

Sent: 02 August 2015 14:45

Subject: Barnabas PPG Monthly Bulletin, August

Attachments: ENN_PPG_Minutes_20150623.pdf; 7-day_Factsheet.pdf;

HealthierNWL_Newsletter.pdf; PPG_Minutes_20150713.pdf; ENN PPG Network Update.pdf; 2015 Survey Summary.pdf

To All Barnabas PPG Members ...

[Printed copies to those PPG members without email]

[If you can't read any of the attached documents, or want printed copies of anything mentioned, please contact me and I'll try to send you a copy.]

Welcome to the August bulletin for Barnabas PPG members. There is a slight change from this month as the bulk of the bulletin is now being produced for the Ealing North North Area PPG Network (of which we are a member, and which I chair). From this month the ENN PPG Network bulletin will be attached below, and this top section will contain anything which is Barnabas PPG specific – so you will still see the same range of information as before.

PPG Meeting, Monday 13 July - MINUTES

The minutes of the 13 July meeting are attached along with the summary of progress on the Ealing North North PPG Network and the summary of the survey results.

Next PPG Meeting

Tuesday 15 September, 2pm, St Barnabas Church Hall.

I'll issue the agenda with next month's bulletin.

All our meetings are open to anyone who is a patient, the carer of a patient or a member of staff of Barnabas Medical Centre

PPG Plans and Priorities

As you will see from the minutes of the July meeting our next meeting will be focussing on the Practice's priorities and plans following the survey and also our PPG priorities for working with the Practice over the coming 12-18 months. In the next week or so I will be writing to you all to request your input to the PPG priorities; I want everyone to have their say even if you are unable to be at the September meeting. Watch this space!

I think that is all the Barnabas specific information for this month.

Keith

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From: Ealing NN PPG Network [mailto:enn.ppg.network@gmail.com]

Sent: 02 August 2015 13:09

To: Ealing NN PPG Network <enn.ppg.network@gmail.com> **Subject:** Ealing North North PPG Network Monthly Bulletin, August

To All ENN PPG Network Representatives & Members ... [Printed copies to those members without email]

ENN PPG Network Reps: Please cascade this bulletin to your Practice's PPG members.

[If you can't read any of the attached documents, or want printed copies of anything mentioned, please contact me and I'll try to send you a copy.]

Welcome to the first bulletin for Ealing North North PPG Network members.

This bulletin is one of the first deliverables from the ENN PPG Network. I have modelled it on the monthly bulletin which I write for Barnabas PPG. My intention is to publish the bulletin around the first full weekend of each month and to include in it a few key pointers to current and relevant healthcare news, both local and national, plus **information about ENN PPG Network meetings**.

I would like each of the PPG Representatives to the Network to send this on to all their PPG members. It would be a good opportunity to attach any further news items which are specific to your PPG – this is what I intend to do for Barnabas PPG in order to maintain their current monthly bulletin but in a slightly different format.

ENN PPG Network Meeting, 23/06, Minutes

The minutes of our June meeting are attached.

Future ENN PPG Network Meetings

Our next meeting will be on **Tuesday 29 September**, **6.30 pm**, **Meeting Room**, **Northolt Leisure Centre**. Further details and an agenda nearer the time.

We have also fixed **Tuesday 10 November** (also 6.30 pm) for a further meeting.

Please mark these dates in your diaries!

Our meetings are intended for the designated representatives of each of the Ealing North North Area PPGs, although other ENN PPG members and practice staff will be welcome.

Network Organisation

The three elected officers of the Network (myself as Chairman; Jill Warwick and Suniel Bedi our Vice-Chairmen) have met and we now have a good idea how we want to divide the work of running the network between us and the direction we wish to go in.

Network Plans and Priorities

As you will see for the minutes of the June meeting, we now have several pieces of project work "on the go". However our September meeting should agree the top three priorities on which we need to focus over the next 18 months (so to March 2017) – these focus areas will be supported by various pieces of work. In the next week or so I will be writing to you further to request your input so that everyone has their say on the priorities even if they are unable to be at the meeting.

Somerset Medical Centre, Southall – Temporary Suspension

Following a visit on 22 July the Care Quality Commission (CQC) have immediately suspended the registration of Somerset Medical Centre (64 Somerset Road, Southall) for a minimum of 3 months. Arrangements have been made for Somerset MC's patients to receive continuing care from another nearby Practice.

I highlight this to emphasise that CQC do have teeth and do use them where they find care which they consider falls dangerously below acceptable levels. CQC inspections are not just "box ticking" exercises but can have significant consequences.

There is more information on this specific case at http://www.healthwatchealing.co.uk/news/update-somerset-medical-centre-web2%80%93-temporary-suspension.

Healthwatch Ealing Public Meeting, 16 July, Feedback

Three of us from Barnabas PPG attended the Healthwatch Ealing annual public meeting which discusses HWE priorities for the coming 12-18 months. The tenor of the meeting was one of dissatisfaction with the way HWE has been run hitherto. However with some new board members now in place we are promised an organisation which is much more aggressive in fighting for our interests. As an Active Member of HWE I will be interested to see how this develops; I have no doubt I shall be reporting back over the coming months. I will also circulate the documentation from the meeting when it is available.

Healthier NW London, Spring Newsletter

I have attached a copy of the latest "Healthier NW London" newsletter which contains many items on local NHS services. You can also find it online at http://healthiernorthwestlondon.com/newsletter-spring15.pdf.

New £15m scheme to give patients pharmacist support in GP surgeries

The NHS has announced a new scheme to provide clinical pharmacists in GP surgeries, starting this year. The aim is to give patients the additional support of an expert pharmacist within the GP surgery environment. The expected benefits include extra help for patients in managing long-term conditions, specific advice for those with multiple medications and better access to health checks; and of course help for hard-pressed doctors with managing repeat prescription requests and providing specifically detailed drug advice.

Some of our local practices (specifically I know about Hillview and Barnabas) are ahead of the game as they are already piloting this approach.

There is more detail online at http://www.england.nhs.uk/2015/07/07/pharm-supp-gp-surgeries/.

7-day NHS Services: a Factsheet

The government has published a brief factsheet explaining simply why we need full NHS services 7 days a week. A copy is attached and you can find more at <a href="https://www.gov.uk/government/publications/7-day-nhs-services-a-factsheet/7-day-nhs-s

Making Sense of Screening

Another useful explanatory leaflet I found recently is the new edition of "Making Sense of Screening" from Sense About Science which you can find online at http://www.senseaboutscience.org/data/files/resources/7/Making-Sense-of-Screening-2nd-edition.pdf — I have NOT attached a copy as it is 16 pages. This explains, in general terms, how screening programmes work, why they target specific groups, why they don't catch every instance of a disease and why they sometimes catch people they shouldn't.

NHS Constitution for England

The formal NHS Constitution has been revised and re-issued (as it is every few years). I'm not suggesting that everyone read it: although the Constitution document itself is just 16 (clearly written) pages, the "Handbook" which provides the background detail on interpretation is 160 pages! However we may all need to look at this once in a while, especially if involved in helping any dissatisfied patient.

The Constitution documents can be accessed at https://www.gov.uk/government/publications/the-nhs-constitution-for-england.

Healthwatch Ealing News

As always there is much more news about the NHS and healthcare than I can cover here. You can find summaries of some of the most important items on the Healthwatch Ealing news page at http://www.healthwatchealing.co.uk/news.

Don't forget the **Healthwatch Ealing Drop-in Service** on the last Friday of the month and **Signposting@Healthwatch Ealing**. Find out more at http://www.healthwatchealing.co.uk/content/find-services, by phone on 0800 014 7306 or 020 8280 2277 or by email to signposting@healthwatchealing.co.uk.

A reminder that you can find copies of the regular Healthwatch Ealing flashes at http://www.healthwatchealing.co.uk/flash-healthwatch-ealing. They contain involvement opportunities and items on local healthcare issues. As they are several pages I don't attach them here, but I am circulating them by email when they appear.

More next month ...

Keith

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