Barnabas MC PPG

From: Barnabas MC PPG <barnabas.ppg@gmail.com>

 Sent:
 05 July 2015 14:40

 To:
 Barnabas MC PPG

Subject: Barnabas PPG Monthly Bulletin, July

Attachments: Maternity bus_map 5.pdf; Ebulletin June 2015 FINAL.pdf; 2015_Survey_Summary.pdf

To All Barnabas PPG Members ... (Printed copies to those PPG members without email) (Copied to Ealing North North PPG Reps)

Welcome to the July bulletin for Barnabas PPG members.

[If you can't read any of the attached documents, or want printed copies of anything mentioned, please contact me and I'll try to send you a copy.]

PPG Meeting, Monday 13 July - Agenda

Our next PPG meeting is on Monday 13 July, 1800 hrs at the Medical Centre. The agenda will be:

- 1. Introductions
- 2. Minutes of Previous Meeting
- 3. Area PPG Network Developments
- 4. Survey Results
- 5. Share & Exchange
- 6. Practice Updates
- 7. PPG Updates
- 8. AOB

Patient Survey

During PPG Awareness Week (1-6 June) a few of our members (thank you all!) conducted a survey of patients in the waiting area on behalf of the practice. This resulted in 219 completed returns. The headline result is that 92% of our patients are "extremely likely" or "likely" to recommend the Practice to their friends and family. I have done a first level analysis of the data for the Practice and we will discuss some of the results at our next PPG meeting, meanwhile a brief summary of the results is attached.

Maternity Services at Ealing Hospital

As anyone affect will already know Ealing Hospital is not now providing maternity services. There is a booklet at http://www.lnwh.nhs.uk/EasySiteWeb/GatewayLink.aspx?alId=4550 which explains the alternative hospitals available. And there is also a very useful map showing the major transport links to all the local hospitals; although this refers specifically to maternity services, it is generally useful so I have attached a copy.

Dementia for the Layman

On 18 July Ealing North North PPG Network hosted a meeting on dementia at Perivale Community Centre. Although not well attended (where were you all?) this was an incredibly useful two hours with Christine Giles of Dementia Concern who explained: the different types of dementia (it isn't all Alzheimer's, although this is the largest type); what it is like to have dementia; some techniques for interacting with dementia sufferers; and the <u>services offered in the borough by Dementia Concern</u>.

If there is sufficient demand we may be able to arrange a further session in a few months time.

Meanwhile there is a short but illuminating video on what it is like to be someone with dementia; it's called "Dementia from the Inside" and can be found at http://www.scie.org.uk/socialcarety/video-player.asp?v=dementia-from-the-inside.

Healthwatch Ealing Annual Report

Healthwatch Ealing have released their Annual Report for 2014-15; it is available online at http://www.healthwatchealing.co.uk/news/healthwatch-ealing-2014-2015-annual-report (it is almost 50 pages).

Healthwatch Ealing Public Meeting

Following publication of their Annual Report, Healthwatch Ealing are also holding a public meeting on Thursday 16 July (1630 at Ealing Town Hall), called "Looking to the Future". Healthwatch Ealing has now been operating for two years, and as an organisation is now at a crucial point in its development, especially given the change, challenge and opportunity being forced by recent funding cuts. Please attend this meeting if you can; it is your opportunity to influence the work of Healthwatch and thus healthcare provision in the borough. There are further details and registration information at

 $\underline{\text{http://www.healthwatchealing.co.uk/events/healthwatch-ealing-public-meeting-\%E2\%80\%93-looking-future.} \\$

Ealing CCG AGM

Ealing CCG have also released their Annual Report & Accounts for 2014-15, which may be downloaded from http://www.ealingccg.nhs.uk/media/20886/Ealing%20CCG%20Annual%20Report%202014-15b.pdf (but be warned it is over 100 pages!). The CCG will also be holding their AGM on Wednesday 15 July (1830 at Greenford Hall); more information at http://www.ealingccg.nhs.uk/news/annual-general-meeting.aspx.

NAPP eBulletin

The June eBulletin from NAPP is attached. This month's bulletin is well worth a look as it does contain some useful articles as well as links to the materials from the NAPP conference at the beginning of June (You'll need to ask me for our userid & password to access this).

National News Snippets

Last month the government published their <u>plan to provide digital access to our health and care information</u> by 2020 to enable us to make the right healthcare choices. This is a huge and very aggressive plan which will need massive effort and investment, so it is no surprise the Major Projects Authority (who have oversight of government projects) consider the plan unworkable.

Meanwhile the Secretary of State, Jeremy Hunt, has announced that all <u>prescriptions which cost the NHS over £20 are to have their cost printed on the packet</u> to remind us all how much the NHS actually spends and to encourage us not to waste our drugs. Hunt has also suggested that <u>patients who miss appointments will be told how much that missed appointment cost</u>; he has also said he is sympathetic to the idea of charging these patients for the missed appointment.

Healthwatch Ealing News

As always there is much more news about the NHS and healthcare than I can cover here. You can find summaries of some of the most important items on the Healthwatch Ealing news page at http://www.healthwatchealing.co.uk/news.

Don't forget the **Healthwatch Ealing Drop-in Service** on the last Friday of the month and **Signposting@Healthwatch Ealing**. Find out more at http://www.healthwatchealing.co.uk/content/find-services, by phone on 0800 014 7306 or 020 8280 2277 or by email to signposting@healthwatchealing.co.uk.

A reminder that you can find copies of the regular Healthwatch Ealing flashes at http://www.healthwatchealing.co.uk/flash-healthwatch-ealing. They contain involvement opportunities and items on local healthcare issues. As they are several pages I don't attach them here, but I am circulating them by email when they appear.

Next PPG Meeting

Monday 13 July, 6pm, Barnabas Medical Centre; agenda above.

All our meetings are open to anyone who is a patient, the carer of a patient or a member of staff of Barnabas Medical Centre.

More next month.

Keith

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