

Barnabas MC PPG

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To All Barnabas PPG Members ...
(Printed copies to those without email)

Welcome to the December bulletin for Barnabas PPG members. As always there is a lot going on in the NHS, and I can't cover it all; what follows are the articles etc. which, over the last month, have seemed to me of particular (largely local) interest as well as an update on PPG activities.

[If you can't read any of the attached documents, or need printed copies of anything mentioned, please tell me and I'll try to send you a copy.]

PPG Meeting, Monday 10 November – Minutes

The minutes of or AGM on 10 November are attached.

Barnabas Bulletin

The latest issue (#8) of the Practice newsletter, Barnabas Bulletin is now available. A copy is attached. It may also be downloaded from the Practice website or pick up a printed copy at the Medical Centre.

PPG Coffee Morning

One of the projects we agreed at our September meeting was to hold a Saturday coffee morning as a way of encouraging our patients to engage with us and learn more about our work. Jacqui Piper and Janet Bettaccini are working with the Practice to organise this for Saturday morning, 21 February – so mark the day in your diaries. More details as we get nearer the time and keep an eye out for a poster in the waiting area.

Friends & Family Test (FFT)

Since 1 December the Practice has been required to undertake the FFT. The simple questionnaire is available in the waiting area or from Reception. You are encouraged to complete a form whenever you come into the Practice as this is a valuable tool for understanding how the Practice is performing.

If you want to know more about how the NHS is using the FFT then there are some animated films available at <http://www.healthwatchealing.co.uk/news/friends-and-family-test-films-ready-viewing>.

New Accident and Emergency Department at Northwick Park Hospital

The new A&E and Urgent Care Centre at Northwick Park Hospital opens this week, on Wednesday 10 December. This means that Northwick Park A&E will be closed for 4 hours in the wee small hours of Wednesday morning. A copy of the formal announcement is at <http://www.healthwatchealing.co.uk/news/new-accident-and-emergency-department-northwick-park-hospital-0>.

Your Healthcare Services in Ealing

Your Healthcare Services in Ealing is a new NHS booklet giving quick guidance on what healthcare services are available in the borough and how to access them. You may have had a copy of the booklet delivered through your letterbox, but if not you can find a copy at http://www.healthwatchealing.co.uk/sites/default/files/your_health_services_in_ealing.pdf.

Latest News from Ealing CCG

The latest news from the CCG is now available; a copy is attached. One important article is that GP services are now available across the borough at weekends. This does not mean you can see your favourite GP on a Saturday or Sunday, but that if you need to you can see a GP. The service is accessed via NHS 111.

Transition of maternity, inpatient gynaecology and inpatient paediatric services from Ealing Hospital

Ealing CCG are planning the safe transition of maternity, inpatient gynaecology and inpatient paediatric services from Ealing Hospital to other hospitals in North West London, as a part of the "Shaping a Healthier Future" programme. However there are **no immediate changes** happening and Ealing Hospital's maternity service remains open.

The CCG have decided to take a decision in the New Year on the timing of changes to in-patient maternity, neonatal, gynaecology and paediatric services at Ealing Hospital. The CCG feels that further information is needed about children's services. As women's and children's services are interlinked, a decision around the timing for the maternity changes will not be made until there are assurances around the capacity and resilience of children's services across North West London.

More detail at <http://www.healthwatchealing.co.uk/news/transition-maternity-inpatient-gynaecology-and-inpatient-paediatric-services-ealing-hospital>

Care Act 2014

For anyone who wants a quick overview of the recent Care Act there is an easy read booklet (all 46 pages of it!) at http://www.healthwatchealing.co.uk/sites/default/files/making_sure_the_care_act_works_easy_read.pdf.

Which? Dental survey

The consumer body Which? are researching people's experiences of dental services in England, with a focus on charging. As part of their research, they are running a survey to find out more about people's experiences. If you are interested you can find the survey <https://www.surveymonkey.com/r/Healthwatchdentistry>.

NAPP eBulletin

The November eBulletin from NAPP is attached.

Healthwatch Ealing News

As always there is much more news about the NHS and healthcare than I can cover here. You can find summaries of the most important items on the Healthwatch Ealing news page at <http://www.healthwatchealing.co.uk/news>.

You can find the Healthwatch Ealing quarterly newsletter at http://www.healthwatchealing.co.uk/sites/default/files/final_-_nov_newsletter.pdf. As this is 8 pages I have not attached a copy!

Don't forget the **Healthwatch Ealing Drop-in Service** on the last Friday of the month and **Signposting@Healthwatch Ealing**. Find out more at <http://www.healthwatchealing.co.uk/content/find-services>, by phone on 0800 014 7306 or 020 8280 2277 or by email to signposting@healthwatchealing.co.uk.

A reminder that you can find copies of the regular, weekly-ish, Healthwatch Ealing flashes at <http://www.healthwatchealing.co.uk/flash-healthwatch-ealing>, which contain involvement opportunities and items on local healthcare issues. As they are several pages I don't attach them here, but I am circulating them by email when they appear.

Next PPG Meeting

Tuesday 13 January, 1400 hrs, St Barnabas Church Hall.

All our meetings are open to anyone who is a patient, the carer of a patient or a member of staff of Barnabas Medical Centre.

Keith

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