

Keith Marshall

From: Barnabas MC PPG <barnabas.ppg@gmail.com>
Sent: 03 August 2014 13:58
To: Barnabas MC PPG
Subject: Barnabas PPG Monthly Bulletin, August
Attachments: PPG_Minutes_20140714.pdf; Ebulletin JULY 2014.pdf

To All Barnabas PPG Members ...
(Printed copies to those without email)

Welcome to the August bulletin for Barnabas PPG members. Despite the holiday season, this month we have quite a few important snippets of information. I have tried, as always, to include what I think are the most important for PPG members, but there are more in the Healthwatch Ealing "Flashes" and the NAPP monthly bulletin mentioned below.

[If you can't read any of the attached documents, or need printed copies of anything mentioned, please tell me and I'll try to send you a copy.]

PPG Meeting, Monday 14 July – Minutes

Attached are the minutes of our July meeting, which included a very interesting a useful presentation on the work of Regenerate-RISE Ealing.

PPG Meeting, Tuesday 16 September

Our next meeting is on Tuesday 16 September, 1400 hrs in St Barnabas Church Hall. We will be spending some time at this meeting discussing our priorities for the coming year – so please have a think about what you would like the PPG to do to help the Practice. Be creative! If you know you won't be able to come to the meeting, please drop me a note of any ideas and I will add them to the suggestions list which I will circulate next month with the meeting agenda.

I will also shortly be looking at possible meeting dates for 2015, so if there are any special requests please let me know. I don't promise to be able to accommodate every request (we are dependent on finding a suitable venue and the availability of Practice doctors/staff), but if you don't ask I don't know what you want.

GP Extended Service Specification

As you will see in the minutes of last month's meeting, Dr Parmar highlighted that there are going to be a lot of changes coming along over the next year. This is partly because of the new Extended Services Specification (ESS) part of the GP contract and partly because NW London, and Ealing in particular, has funding from the Prime Minister's Challenge Fund to pilot ways of improving GP access. I am trying to look at how the ESS may affect the PPG – after all this is likely to affect what we agree to do! Hopefully I will be able to report next month.

A&E Services at Central Middlesex and Hammersmith Hospitals Closing

As was announced as part of the *Shaping a Healthier Future* plans, the A&E departments at both Central Middlesex and Hammersmith Hospitals are closing. It has now been announced that this will happen on Wednesday 10 September. Both hospitals will continue to provide treatment in the Urgent Care Centres for patients with minor illnesses and injuries that are not life-threatening, 24 hours a day, seven days a week.

Ealing Pharmaceutical Needs Assessment

Your local health services want to get a better understanding of how pharmaceutical services are used in your local area and ensure residents receive the highest quality services. You can have your say by completing an online survey at https://www.surveymonkey.com/s/EalingPNA_Pharmacy_User_Survey before 15 August.

Healthwatch England Special Enquiry: leaving hospital or care

This special inquiry aims to investigate the experience of people who are discharged from hospitals or care homes without adequate support in place. The aim of the inquiry is to gain a deeper understanding of what happens to people who experience 'unsafe discharge' from a hospital, nursing or care home, or mental health setting in England and how it was that they were able to fall through the gaps. Find out more and share your experience (good or bad) at <http://www.healthwatch.co.uk/thenwhat/your-story>.

Review into Choice of Adult Hearing Loss Services

Monitor (the formal regulator of health services in England) is undertaking a review into choice of adult hearing loss services to examine how having a choice of NHS hearing loss services impacts patients. Again you can have your say by completing a survey at <https://www.research.net/s/X2KVFGZ>; the deadline is 4 September.

Healthwatch Ealing AGM

Along with over 100 other Ealing residents I attended the Healthwatch Ealing AGM on 15 July. As well as presentation of the HWE Annual Report, attendees were asked to suggest their priorities for HWE work over the next 12-18 months – and I helped with this

by facilitating discussion on one of the 11 tables. All the suggestions have been documented and I am currently working with Healthwatch to group them into do-able pieces of work and set the priorities.

Healthwatch Ealing GP Access Report

In addition I have been working with the Healthwatch GP Group to complete the report looking at what hinders people getting access to a GP. My role has been to actually write the report; this is now complete and the report is going through an approval process; we hope to publish it in the next couple of weeks. The published report will be sent to the local council, Ealing CCG, Healthwatch England, NHS England and several other influential bodies.

Flash from Healthwatch Ealing

A reminder that you can find copies of the regular, weekly-ish, Healthwatch Ealing flashes at <http://www.healthwatchealing.co.uk/flash-healthwatch-ealing>. They are usually several pages (hence why I don't attach them here) and contain involvement opportunities and useful items of local healthcare interest. In fact as they contain so much information I am thinking about forwarding these flashes by email as they appear, rather than trying to summarise them here – if you have strong feelings for or against this please let me know!

Don't forget the **Healthwatch Ealing Drop-in Service** on the last Friday of the month and **Signposting@Healthwatch Ealing**. Find out more at <http://www.healthwatchealing.co.uk/content/find-services>, by phone on 0800 014 7306 or 020 8280 2277 or by and email to signposting@healthwatchealing.co.uk.

NAPP eBulletin

Also attached is the July eBulletin from NAPP.

Vice-Chairman & Newsletter Coordinator

Yes, we still need volunteers to come forward to serve as our Vice-Chairman and as the Coordinator for *Barnabas Bulletin*, the Practice Newsletter. Please get in touch if you are interested in either of these roles.

Meeting Dates & Venues for 2014

PPG meeting dates for 2014 are:

Tuesday 16 September, 1400 hrs, St Barnabas Church Hall

Monday 10 November, 1800 hrs, Barnabas Medical Centre (AGM)

Please put these dates in your diary.

Next PPG Meeting:

Tuesday 16 September, 1400 hrs, St Barnabas Church Hall (see above).

All our meetings are open to anyone who is a patient, the carer of a patient or a member of staff of Barnabas Medical Centre.

And now it is time to head back to the beach!

Keith

Dr Keith C Marshall, Chairman, Barnabas PPG
76 Ennismore Avenue, Greenford, UB6 0JW
Phone: 020 8864 7993
Email: barnabas.ppg@gmail.com or kcm@cix.co.uk
Facebook: www.facebook.com/groups/barnabas.ppg/
