

Barnabas MC PPG

From: Barnabas MC PPG <barnabas.ppg@gmail.com>
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To All Barnabas PPG Members ...
(Printed copies to those without email)

Welcome to the May bulletin for Barnabas PPG members.

[If you can't read any of the attached documents, or need printed copies of anything mentioned, please tell me and I'll try to send you a copy.]

May PPG Meeting

Our meeting on **Tuesday 13 May** at 1400hrs in St Barnabas Church Hall, will be dedicated to care.data. Our guest will be **Robin Burgess, NHS England care.data Lead for London**. Robin will be talking to us about the care.data initiative and hopefully also about Summary Care Records. This is an important topic, where recent events have shown there to be insufficient communication and clarity. Consequently this meeting is thrown open to clinicians, staff and other PPG members from practices in our area (Ealing North North) as well as to Healthwatch Ealing and Ealing CCG staff. I know many of you will be working, but if not then **please come along!**

New Computer System

As you will all know from my email of a couple of weeks ago, the Practice is about to get a new computer system. Training on the new system, for the doctors, nurses and staff will start on Tuesday 6 May. The new system then goes live on Monday 19 May. Over this period there may be fewer appointments, fewer reception staff available and some sessions being taken by locum doctors. To help manage any delays and confusion a number of us have volunteered to spend time in the surgery during the early morning rush to explain to patients what is happening. Thank you to all the volunteers. Let's hope the migration goes smoothly.

PPG Awareness Week, 2-7 June

The first week in June is PPG Awareness Week. Again this year we have not organised a specific event – but I'm still looking for a way to do this in the future, given the Practice's space constraints. However I plan that we will spend some time in the waiting area during this week talking to patients and hopefully recruiting some new members – so I will shortly be asking you all if you can spare a few hours to help with this. Also during PPG Awareness week we should have the latest edition of *Barnabas Bulletin* available and a new *Practice Brochure*. Hopefully we will also have a new PPG display board available in the waiting area. At the end of the week I will be attending the NAPP conference in Leeds.

GP Extended Hours

Earlier in April the Prime Minister and Department of Health announced plans for extending access to GP services. This was widely reported in a way that gave the impression that all GPs would be open Monday to Friday 8AM to 8PM and at weekends. This is not the case. The plan is that in every area some GP Practices will be open for longer hours so that overall there will be a GP in a given area available at these times. Overall £50 million has been set aside to enable 1,147 practices (that's about 1 in 8), covering every region, to offer these extra services. North West London is one of the 20 areas which are piloting this. You can find the DoH press release at <https://www.gov.uk/government/news/millions-to-benefit-from-improved-gp-care> and more on the PM's £50m "challenge fund" at <http://www.england.nhs.uk/ourwork/qual-clin-lead/calltoaction/pm-ext-access/>.

Chief Inspector of Hospitals Wants to Know about Care Provided by North West London Hospitals NHS Trust

England's new Chief Inspector of Hospitals is inviting members of the public to tell his inspection panel what they think of the services provided by the North West London Hospitals NHS Trust (that's Central Middlesex, Northwick Park and St Mark's Hospitals). These views and experiences will help inspectors decide what to look at when they inspect the three hospitals in the near future. As a part of this the inspectors will be holding a "listening event" on Tuesday 20 May, 1830 hrs at the Quality Hotel Wembley (Conference Centre, Empire Way, Wembley). There is more information at <http://www.healthwatchealing.co.uk/news/chief-inspector-hospitals-asks-people-tell-him-about-care-provided-north-west-london-hospitals>. If you have recent experience of these hospitals, why not go along?

Kings Fund; Alternative Guide to the Urgent and Emergency Care System in England

This is a short, animated video which looks at how the complexity of the emergency medical system, how it is bolted together and what some of the problems really are. You can find the video at <http://www.kingsfund.org.uk/projects/urgent-emergency-care/alternative-guide-urgent-and-emergency-care-system-england>. It is well worth five minutes.

Don't forget the **Healthwatch Ealing Drop-in Service** on the last Friday of the month and **Signposting@Healthwatch Ealing**. Find out more at <http://www.healthwatchealing.co.uk/content/find-services>, by phone on 0800 014 7306 or 020 8280 2277 or by and email to signposting@healthwatchealing.co.uk.

Flash from Healthwatch Ealing

A reminder that you can find copies of the regular Healthwatch Ealing flashes at <http://www.healthwatchealing.co.uk/flash-healthwatch-ealing>. They are usually several pages (hence why I don't attach them here) and contain involvement opportunities and useful items of local healthcare interest.

NAPP Quarterly Newsletter

I have a small number of printed copies of the NAPP quarterly newsletter *Patients Matter*. This contains brief items on the upcoming NAPP conference (which I shall attend), use of new technology to help the elderly, a new framework to improve PPGs and other topics. If anyone would like a copy, please get in touch.

NAPP eBulletin

The April NAPP eBulletin is attached.

Vice-Chairman

Yes, we still need someone to volunteer as our Vice-Chairman. If you think you could fill this role, please get in touch with me.

Newsletter Coordinator

We are also looking for a volunteer to be Newsletter Coordinator for the Practice's quarterly *Barnabas Bulletin*. Essentially the role is to mastermind articles for the newsletter: liaise with the Practice Manager on what articles to include, get relevant people to write articles and perhaps write the occasional one yourself, ensure the text is available by the copy deadline and send it to me for formatting. If anyone is willing to volunteer for this role, then please get in touch with me.

Meeting Dates & Venues for 2014

PPG meeting dates for 2014 are:

Tuesday 13 May, 1400 hrs, St Barnabas Church Hall (details above)

Monday 14 July, 1800 hrs, Barnabas Medical Centre

Tuesday 16 September, 1400 hrs, St Barnabas Church Hall

Monday 10 November, 1800 hrs, Barnabas Medical Centre (AGM)

Please put these dates in your diary.

Next PPG Meeting: Tuesday 13 March, 1400 hrs, St Barnabas Church Hall (details above).

All our meetings are open to anyone who is a patient, the carer of a patient or a member of staff of Barnabas Medical Centre.

Best wishes ...

Keith

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